

# Wordsworth House

Nursing Home in Swanage

## New Year Newsletter

### A warm welcome...

Joining Wordsworth House on November 2nd was Sheila Harvey who takes the reigns as the new Registered Manager, Sheila has spent the first few weeks getting to know many residents, relatives and has taken time to meet with staff both in formal meetings and day to day as the need arises. Sheila is keen to develop a Relatives forum who would meet regularly and provide constructive feedback and ideas regarding Wordsworth and the facilities and care provided. Sheila comes to Wordsworth from a Regional Operations Manager role working with many homes across the country. Also starting on November 2nd was Dave Hillier who has joined us as Business Manager working between both Wordsworth and Marley House, Dave has undertaken both Fire and Health and Safety Audits and is now developing a new training programme for staff. Dave joins us from Dorset PCT where he was business manager working with 3 community hospitals.

### Bon Voyage....

As many of you may know Kellie Weekes has departed these fair shores and has begun an exciting 6 month trip round the world she is hoping to be spending the new year in Eastern Asia and we hope to have an update from her in time for the next news letter.....

### All Change!

Michelle Cook, our activities coordinator at Wordsworth has decided to leave for pastures new, we wish Michelle the very best of luck in her new exciting role working in Europe and take this opportunity to welcome Julie and Vanessa who will be taking up this key post by means of a job share starting early in the New Year.

### Sheila's Focus...

Each month Sheila will be highlighting a key area for consideration at Wordsworth, this time its the current application by both Wordsworth and Marley House to the NHS driven Gold Standards Framework, Gold Standard Framework is a systematic evidence based approach to optimising the care for patients nearing the end of life delivered by generalist providers. It is concerned with helping people to live well until the end of life and includes care in the final years of life for people with any end stage illness in any setting. Additional information is available either from Sheila or by following this link on the internet:  
[www.goldstandardsframework.nhs.uk](http://www.goldstandardsframework.nhs.uk)

### Questions or concerns....

If there is anything you are unsure of, need to ask or something you need to raise please do not hesitate to contact either Dave or Sheila on 01929 423614, we are here to help and if we cant do this immediately we will endeavour to find the information for you as quickly as we can.



Laura getting into the Christmas sprit at the staff Party!